

NUMBER:	LEAD DEPARTMENT:		ACCOUNTABILITY:
PCS.669	Nursing		Sr. VP of Hospice Services
PAGE:	TITLE:		
1of 2	Visitation and Overnight Accommodations - Inpatient Units (IPU)		
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		Infection Co	ontrol Coord. Approval); 05.10.21;
		06.13.22; 0	6.12.23

POLICY:

Community Hospice & Palliative Care inpatient units allow visitation on a twenty-four (24) basis seven (7) days a week. When possible, overnight accommodations in the patient's room are made available to the family/caregiver upon request. At the discretion of the inpatient manager/designee (supervisor) restrictions may be placed on visitation and overnight accommodations.

PURPOSE:

- 1. To define the procedure and restrictions on visitation and overnight accommodations in Community Hospice & Palliative Care inpatient units (IPUs).
- 2. To comply with all applicable federal, state, and local health and safety laws, regulations, and codes.

DEFINITIONS:

N/A

PROCEDURE:

- 1. Community Hospice & Palliative Care inpatient manager/designee (supervisor) may place restrictions on visitation and overnight accommodations in a hospice inpatient unit (IPU) as requested/required for patient comfort; and for the health and safety of patients, staff and others.
- 2. For patients that reside in hospital-based hospice inpatient units, Community Hospice & Palliative Care follows the hospital's written policy/protocol as it relates to the restriction of visitors due to health and safety concerns and regulations (e.g., identified, or suspected infection/communicable disease outbreaks, safety/security issues, environmental/natural disasters, etc.). Note: The IPUs at St. Vincent's are limited to five (5) visitors per patient due to size restrictions, safety regulations and hospital recommendations. Other hospital-based units may have similar regulations and recommendations to be followed.
- 3. Visitors are requested to sign-in at the front desk and are given a visitor pass.

- 4. Visitors are instructed not to restrict staff access to the patient and to maintain appropriate behavior.
- 5. As available, one (1) roll-away bed is provided per patient room, to the guest, along with a clean set of linens. Otherwise, a recliner chair or sofa bed is available in the patient's room.
- 6. Visitors are requested to care and provide for their own needs.
- 7. Staff informs visitors that children under the age of sixteen (16) must be accompanied and supervised at all times by a responsible adult other than the patient. **Note:** Exceptions are addressed on a case-by-case basis with inpatient manager/designee (supervisor) approval.
- 8. Visitors exhibiting inappropriate behavior are asked to leave the unit and may be prohibited from visiting in the future (see policy <u>PCS.024 Safety Awareness</u> for details).

REFERENCES:

- 1. See Archived (ICC.005) "Visitation-Overnight Accommodations" for previous policy revisions.
- 2. Link to Related Community Hospice & Palliative Care Policies, Procedures and Guidelines:
 - A. IC.026 Infection Prevention and Control Program
 - B. IC.026-F Guideline Management of an Epidemic and Pandemic
 - C. PCS.024 Safety Awareness
- 3. Medicare Regulations Conditions of Participation (CoPs) for Hospice Care, 42 CFR 418.110 (e) (1) and (2): Patient Areas