



Hospice & Palliative Care®

**CommunityHospice.com**

**Information:** 904.268.5200  
(800.274.6614 toll-free)

**Referrals:** 904.407.6500  
(866.253.6681 toll-free)

**1979**

year  
established

**8,983**

hospice patients  
served

**9,759**

palliative patients  
served

**16**

counties  
served

**9**

inpatient  
Centers for Caring

**19**

physicians  
on staff

**582**

nurses  
on staff

**896**

employees

**525+**

volunteers

**58,147**

annual  
volunteer  
hours

## MISSION

To improve the quality of life for patients and families and to be the compassionate guide for end-of-life care in our community.

## DESCRIPTION

Community-based, award-winning, nonprofit 501(c)(3) palliative and hospice care provider.

## SERVICE AREA

16 counties in Northeast and North Central Florida: Alachua, Baker, Bradford, Clay, Columbia, Dixie, Duval, Gilchrist, Hamilton, Lafayette, Levy, Nassau, Putnam, St. Johns, Suwannee and Union.

## PATIENTS

Our palliative and hospice care teams serve people of any age with any advanced illness or condition, including but not limited to: dementia, congestive heart failure, Parkinson's disease, chronic obstructive pulmonary disease, ALS (Lou Gehrig's Disease), cancer, and/or complications of AIDS.

## LOCATIONS

- Our main office is in Jacksonville at 4266 Sunbeam Road (Mandarin).
- Our administrative offices are on Jacksonville's Northside and in Gainesville, Lake City, Palatka, Fernandina Beach, Fleming Island, and St. Augustine.
- We offer hospice care in a variety of settings, including patients' homes, long-term care and assisted living communities, hospitals, and our nine inpatient Centers for Caring:
  - **Earl B. Hadlow Center for Caring**, a 15-bed center and program headquarters on Sunbeam Road in Jacksonville's Mandarin area
  - **George and Margaret Morris Center for Caring**, a 12-bed center in the Pavilion at UF Health Jacksonville
  - **Anne and Donald McGraw Center for Caring**, a 16-bed center on the Mayo Clinic Florida west campus near Jacksonville's Beaches communities
  - **Center for Caring at Ascension St. Vincent's Riverside**, a 10-bed center on the 4th floor at Ascension St. Vincent's Hospital in Jacksonville
  - **Center for Caring at Ascension St. Vincent's Southside**, an 8-bed center on the 5th floor of Ascension St. Vincent's Southside Hospital in Jacksonville
  - **Bailey Family Center for Caring**, a 12-bed center on the campus of Flagler Hospital in St. Augustine
  - **Jane and Bill Warner Center for Caring**, an 8-bed center on the campus of Baptist Medical Center Nassau in Fernandina Beach
  - **Alice and T. O'Neal Douglas Center for Caring**, a 10-bed center on the 5th floor of Baptist Medical Center Jacksonville
  - **Center for Caring at Baptist Medical Center South**, a 10-bed center on the 7th floor of Baptist Medical Center South

## OUR SERVICES & PROGRAMS

Community Hospice & Palliative Care provides compassionate care and knowledgeable guidance at every step of the journey. Our hospice care services include:

- In-home nursing care
- Physician services
- Palliative care
- Psychosocial services
- Spiritual support
- Certified Nursing Assistant (CNA)/home health aide services
- Volunteer support
- Medical equipment and supplies
- Medications for symptom management and/or pain relief related to the terminal condition
- Bereavement counseling and support
- Physical and occupational therapy
- Music, speech, massage, and pet therapies
- Dietary counseling
- Special services, if needed:
  - Short-term inpatient care
  - Short-term respite care
  - Specialized care for veterans
  - Specialized care for those of the Jewish faith
- Children's programs—Community PedsCare® and Camp Healing Powers®
- Family caregiver support
- Advance care planning—Honoring Choices® Florida
- Pet therapy services

## ELIGIBILITY

- Patients are eligible for hospice care when they show symptoms of advanced illness and are diagnosed with a life expectancy of 12 months or less (six months for Medicare coverage).
- To receive hospice care, a patient must have a physician's order, patient/family consent and residency within our service area.
- Patients of any age and at any stage of a serious, life-threatening illness may be eligible for palliative care services.

## PAYMENT

- In most cases, palliative and hospice services are paid for by Medicare, Medicaid or private insurance.
- If patients and families have no means to pay, care is funded through contributions raised by Community Hospice & Palliative Care Foundation (see reverse for more information).
- No one is denied care based on an inability to pay.



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## MISSION

To advance philanthropy to enable Community Hospice & Palliative Care to fulfill its mission and vision of care, research and education.

## WAYS OF GIVING

Contributions to The Foundation of Community Hospice & Palliative Care include:

- Cash/check • Stocks • Gift annuities • Charitable trusts
- Bequests • Life insurance • In-kind donations
- Event sponsorship • Volunteer time

## FUNDRAISING ACTIVITIES

Fundraising activities through The Foundation of Community Hospice & Palliative Care include:

- Annual gifts • Special events • Community fundraising events
- Memorials and dedicatory opportunities • Capital campaigns
- Major gifts • Grants • Planned gifts

## SIGNATURE EVENTS

Our philanthropic events raise awareness and vital funds for our care and innovative community programs. They include:

- **ROARS and More**, this brand new event will continue our mission of making a meaningful impact in the lives of close to 3,000 families through Community PēdsCare®
- **Boots on the Green**, mark your calendar to attend this fun and meaningful music festival which will benefit the music therapy program for pediatric patients at Community Hospice & Palliative Care®
- **The Derby Run**, Community Hospice & Palliative Care® will host the 13th Annual Derby Run at the beautiful Tringali Barn, benefiting families in the St. Augustine and St. Johns communities in need of accessible end-of-life care

## WHERE GIFTS GO

The Foundation of Community Hospice & Palliative Care generates \$5-\$6 million annually in philanthropic support for care and community-focused services. Funds raised support:

- Patient care including: services unfunded or under-funded by insurance reimbursement, emergency assistance for patients and their families, equipment, etc.
- Community PēdsCare®, our pediatric palliative and hospice program
- Advanced Care Planning through the Honoring Choices Florida® program
- Centers for Caring
- Endowments
- Community health, outreach and educational initiatives
- Community grief and bereavement services

## KEY COMMUNITY INVESTMENTS

(for fiscal year ended Sept. 30, 2024):

**\$6.5 million**

overall investment in community-focused programs

**15,082**

community members found hope and healing through Community Grief & Bereavement services

**8,983**

people reached through advance care planning education sessions

**2,375**

hours of adult music therapy provided

**360**

families supported by Community PēdsCare®

**1,710**

veterans in our care annually as a Level III Partner of We Honor Veterans

Our Community Health programs include:

- Community PēdsCare®, a nationally recognized pediatric palliative and hospice care program for children with life-threatening and life-limiting conditions and their families: **CommunityPedsCare.com**.
- **Specialized Care for Veterans: Community Hospice Veterans Partnership**, a coalition from Community Hospice & Palliative Care, VA facilities, community organizations and corporations working to ensure excellent end-of-life care is available to all veterans who live in the communities we serve: **Veterans.CommunityHospice.com**
- **Honoring Choices® Florida**, a comprehensive, community-based advance care planning program established by Community Hospice & Palliative Care in 2014. Based on the pioneering, evidenced-based Respecting Choices® program, Honoring Choices Florida community partners work together to change the standard of care patients and families receive by helping them identify the care they want, put their wishes in writing and ensure their wishes are followed: **HonoringChoicesFL.com**
- **Charles M. Neviasser Educational Institute**, a provider of education and other resources for health care professionals and the community about dealing with serious illness, grief and loss counseling, resources for caregivers and advance care planning
- **Participation in the Caregiver Coalition of Northeast Florida**, an alliance of health care, civic, and social service organizations that promotes awareness and knowledge of, sensitivity to and support for family caregiving